Dear student,

It is my great pleasure to welcome you at Eindhoven University of Technology (TU/e).

We are delighted that you have chosen to study at Eindhoven University of Technology, located in the technological heart of Europe.

We proudly welcome over 500 international degree students each year who have chosen to study at TU/e and pursue their ambitions here. Living and studying abroad, though it can be a bit overwhelming, will bring you new experiences, opportunities and personal development.

In this booklet you will find practical information about student life in Eindhoven and at the university. Together with the TU/e Intro International Introduction Week (IIW) it should give you a flying start to your academic career here. If you have any further questions, you can contact the Education & Student Affairs and the International Office.

We are looking forward to meeting you. We wish you all the best in your studies and hope you enjoy your time in the Netherlands.

Patrick Groothuis MSc
Managing Director
Education & Student Affairs/International Relations Office
1. The Netherlands and Eindhoven

1.1 Useful info & addresses

**Information numbers in Eindhoven**
- City hall tel. +31 40 2386000
- Tax office tel. 0800-0143

**Eindhoven University of Technology**
Education & Student Affairs
tel. 040-247 4747
ESA@tue.nl
www.tue.nl/studentservices

**Embassy or consulate**
To locate your country’s embassy or consulate, you can check the website of the Dutch Ministry of Foreign Affairs: www.rijksoverheid.nl/onderwerpen/immigratie/vraag-en-antwoord/wanneer-heb-ik-een-verblijfsvergunning-nodig

**General emergency number**
The general emergency number to call for an ambulance, the police or the fire brigade tel. 112

**General police number** (not urgent)
For non-urgent issues for which you need the police tel. 0900-8844

**Police station Eindhoven**
Main station visiting address: Mathildelaan 4
1.2 Getting around

Public transport
General information for all public transport can be found on www.9292ov.nl or can be accessed by phone: 0900-9292.

OV-chipkaart
The OV-chipkaart is a travel card for all public transport in the Netherlands. The card must be credited in Euros in advance. When you use public transport, you need to check in and out by holding the card to the card reader.

There are two types of cards from which you can choose:
• Personal OV-chipkaart
• Anonymous OV-chipkaart
The personal card can only be bought from a public transport company or online at www.ovchipkaart.nl (if you have a Dutch bank account). The anonymous card can be bought at the ticket office and the vending machines at the train station. For more information about the OV-chipkaart, please visit www.ovchipkaart.nl.

Train
Trains are a popular and easy way to travel through the Netherlands. Information and train schedules can be found at www.ns.nl or www.9292ov.nl, or by calling 0900-9292. You can buy your OV-chipkaart from the ticket office or the vending machines before you board. There are various discount passes for the train, please check www.ns.nl for more information about the various tickets and discounts.

Bus
You can travel by bus within Eindhoven and from the city to the surrounding towns and villages. There are several bus lines across the city and they all meet at the central station. You can find the schedules on www.9292ov.nl.

Bicycle
Cycling in the Netherlands is the most common way to get around. We suggest you get a sturdy bike that does not look too new or expensive as a non-attractive bike has less chance of being stolen. Make sure you buy a good lock and always lock your bike (if possible to an immovable object). When buying a bike, make sure you check if the lights, brakes and tires are in good order. Most of the bike shops in town also provide bike repair services.

General road rules for cyclists
Use the bike lane or a track to the right-hand side of the road. Do not cycle on footpaths, shopping streets or pavements. Give way to all traffic from the right, unless otherwise indicated. Stop for red lights. Signal with your arm when turning. Your bike must have a working headlight and taillight and reflectors.
**Eindhoven Airport**

Eindhoven Airport is easily accessible from the city center by bus. You can take bus 400 or 401. Several low-budget airlines fly from Eindhoven Airport to various destinations across Europe.

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**1.3 Health**

**GP, Emergency Clinic and Dentist**

*Life-threatening situation*

In the event of a life-threatening situation you should call **112!** For a life-threatening situation on the TU/e campus, you should call **2222!**

**General Practitioner**

A general practitioner or family doctor (huisarts) gives full medical assistance. It is strongly recommended that you register with a general practitioner upon your arrival in the Netherlands. If you wish to see your GP, you must make an appointment. Consultations are not free. If you wish to see a specialist you will need to be referred by your GP, so you must see your GP first. Please note that when visiting a GP, specialist, dentist or hospital, you will need to show your insurance papers.

You can register with the GPs office of SGE International:

SGE International
Strijp-S Videolab 4.042
Torenallee 20
5617BC Eindhoven
E-mail: international@sge.nl
Website: www.sgeinternational.nl

**Emergency Clinic / After-Hours Clinic (Spoedpost)**

If you need medical assistance during the evening or night or at the weekend, you should contact the Spoedpost at the Catharina Hospital.
Spoedpost contact details:
Telephone: 0900-8861 (€ 0.10 per minute)
Address: Michelangelolaan 2
5623 EJ Eindhoven

The entrance to the Spoedpost is at the rear of the hospital. You can reach it via Winston Churchillaan. When you reach the hospital, follow the signs ‘Spoedpost’.

YOU MUST ALWAYS CALL BEFOREHAND!
The reasons for this are as follows:
• You will be seen more quickly. If necessary a doctor or an ambulance can be sent to you right away.
• Sometimes advice via the telephone is sufficient. In this case you do not need to visit the Spoedpost.
• If you need to see a doctor, an appointment will be made for you at the Spoedpost. This way you know at what time you will be seen. You can wait at home.
• If necessary, you will be seen by a doctor in the Emergency Clinic (Spoedeisende Hulp).

Prepare your phone call beforehand, when you call the Spoedpost:
• Have your health insurance card ready (basic health insurance, EHIC or AON) and your Citizen Service Number (BSN).
• If you are calling on behalf of someone else, make a note of their address and telephone number.
• Sometimes the Spoedpost will want to talk to the patient in person. Try to make sure the patient is nearby when you call, so you can hand over the telephone to them if necessary.

• Are you taking any medication? Keep this ready. This information is needed for the Spoedpost to be able to give you good advice.
• If you do not have a valid proof of health insurance, you will need to pay 100 euros upon arrival at the Spoedpost. Otherwise you will not be seen.

Student dentist
Eindhoven has a special dentist practice for students (studententandarts). You can make an appointment with the dentist by calling between 9:00 and 12:00 and 13:00 and 17:00 on Monday to Friday.
In general, dental treatment is not covered by health insurance unless you have special extra cover.
Student dentist:
Kliniek voor Mondzorg
Botenlaan 82, 5652CB Eindhoven
Tel. 040-2514527

1.4 Food & shopping
Eindhoven has various supermarkets. You can expect a variety of products, from vegetables to toiletries at most supermarkets. Supermarkets such as Albert Heijn, Aldi, C1000, Jumbo or Lidl can be found all across the city. If you are looking for specific products that you would typically find at home, you should go to Kruisstraat and Woenselsemarkt. You can find many international grocery stores here as well as a Lidl supermarket. A large supermarket with oriental food is called Amazing Oriental Eindhoven and is located at Langdonkenstraat 7.
Markets
There is usually an open-air market in Eindhoven on every day of the week. The products here usually are slightly cheaper than in the shops. The markets in Eindhoven usually are mixed markets, selling not only food but also household items and clothing.

<table>
<thead>
<tr>
<th>Day</th>
<th>Location</th>
<th>Time</th>
</tr>
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<tbody>
<tr>
<td>Monday</td>
<td>Wijnpeerstraat</td>
<td>12:00-16:30</td>
</tr>
<tr>
<td>Tuesday</td>
<td>City center</td>
<td>09:00-14:00</td>
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<tr>
<td>Wednesday</td>
<td>Winkelcentrum Woensel</td>
<td>09:00-12:00</td>
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<tr>
<td></td>
<td>Kastelenplein</td>
<td>13:00-16:30</td>
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<tr>
<td>Thursday</td>
<td>Generaal Bothstraat</td>
<td>09:00-12:00</td>
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<tr>
<td></td>
<td>St. Trudoplein</td>
<td>13:00-16:30</td>
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<tr>
<td>Friday</td>
<td>St. Gerardusplein</td>
<td>12:00-17:00</td>
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<tr>
<td>Saturday</td>
<td>Woenselse Markt</td>
<td>10:00-17:00</td>
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<td></td>
<td>City center</td>
<td>10:00-17:00</td>
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<tr>
<td></td>
<td>Wilhelminaplein</td>
<td>10:00-16:00</td>
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<tr>
<td></td>
<td>(organic market)</td>
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</tbody>
</table>

Clothes shops
You can find many big chain stores in Eindhoven that sell cheap clothing, such as H&M, Primark and Zara. Department stores such as V&D and the Bijenkorf also sell clothing.

Specialty shops
These are national chain stores that specialize in particular sectors.

- Household goods: Blokker, Xenos, Hema, Ikea, Kijkshop, Action
- Drugstores: Kruidvat, Etos
- Electronics: Mediamarkt, Dixons, BCC
- Clothing (cheap): Scapino, Wibra, Zeeman

Opening hours
The Dutch word for opening hours is openingstijden. In general, most shops don’t open on Mondays until 13:00, with the exception of supermarkets. In Eindhoven, most shops and grocery stores are open on Sunday. Most shops in Eindhoven have extended opening hours on Friday evening (koopavond) until 21:00.
1.5 Practicalities

**Phone**
For international calls from the Netherlands dial 00, then the country code, the area code (without the first zero) and then the subscriber’s number.
+31 A number starting with these numbers is a phone number in the Netherlands
040 The area code for landlines in the Eindhoven area.
06 A number starting with 06 is a Dutch mobile number.
0900 These numbers will charge you extra for calling.
0800 These numbers are free, but if you call from a mobile phone, you might be charged by your provider.

While you are staying in the Netherlands, it may be useful to buy a Dutch SIM-card. You can either get a prepaid phone number, or sign a contract for 1 or 2 years with a provider. Large media stores and phone shops, such as PhoneHouse, will offer SIM-cards from (almost) all providers. Many providers also have individual shops in Eindhoven.

**Post office**
If you would like to send some luggage home, you can go to a post office. Post offices also provide other services: selling stamps, foreign currency exchange and insurance. Letter boxes can be found on the streets. Post office opening hours vary as they are usually in certain shops, for example Bruna bookshops, some supermarkets, or tobacconists.

**Internet access**
TU/e offers its own wireless LAN on campus. Students and staff can log in to the network using their TU/e account. Once you have received your student number and password, you can log in to the WiFi. Until then, you can use the guest network, or you can use the public computers to go online.

There are a number of internet cafes in Eindhoven where you can go online or print documents.

1.6 Religion

Besides the churches mentioned below, there are also various religious and spiritual student associations. You can find them on the studyguide.tue.nl.

**Christian** (interdenominational)
Eindhovense Studenten Kerk (Eindhoven Student Church)
Location: Kanaalstraat 6, Eindhoven esk@tue.nl

**Pentecostal church**
Pentecostal church Eindhoven
Location: Venstraat 30, Eindhoven
www.maranathakerk.org

**Islamic**
Eindhoven Fatih Camii
Willemstraat 67, Eindhoven Tel.: 040-245 19 44

**Roman Catholic**
St. Catharina Church
Location: Catharinaplein 1, Eindhoven Tel.: 040-244 88 97

**Protestant**
De Morgenster
Location: Mercuriuslaan 1b, Eindhoven www.xpunt.info
2. Money Matters

2.1 Currency

The Netherlands is one of the members of the European Union that uses the Euro. There are eight euro coins (1, 2, 5, 10, 20 and 50 euro cents, and 1 and 2 euro coins). Most shops in the Netherlands, however, do not accept the 1 and 2 cent coins and if you pay in cash, the amount you have to pay is rounded up or down to the nearest 5 euro cents.

2.2 Banks & changing money

Banks are usually open Monday to Friday from 9:00-17:00. You can exchange currency and withdraw cash from your Dutch bank account at the bank. There are cash dispensers (or ATMs) at every bank, as well as at train stations, supermarkets and other public spaces. There is even an ATM in the main building on campus. You can exchange currency at a bank, a post office, but also at exchange offices. There is an exchange office in the main hall of the train station, the Grenswisselkantoor (GWK).

2.2 Working during your studies

Working during your studies can help you cover some of your costs and also give you some work experience. However, it can be challenging to find a job as an international student in the Netherlands. Most notably there is the language barrier.
Also, if you are looking for a job, please take note of the following issues.

**Work permit**
EU/EEA citizens do not need a work permit, with the exception of Croatia. Non-EU/EEA citizens who would like to work need a work permit. You cannot apply for a work permit yourself; your employer has to arrange this. With a work permit, you may either do seasonal work fulltime (ONLY in the months June, July and August), OR you may work part-time throughout the rest of the year but no more than 10 hours per week. You may not do both.

All students that have a job are obliged to take out a regular basic Dutch healthcare insurance. You need to change your AON student insurance (if you have that) to a basic Dutch health insurance and you need to take out a separate liability insurance. The basic Dutch health insurance and separate liability insurance cost about twice the amount of the AON student insurance.

Everybody who plans to work in the Netherlands needs a Burger Service Number (BSN). You receive this number a few weeks after your registration at the city hall.

Very important notice: students with a scholarship are strongly discouraged from getting a job. Getting a job and receiving an income for that means that taxes will not only be deducted from your paycheck, but may also affect your scholarship. Having a job also reduces your opportunity to concentrate on your studies and may influence your grades (and thus your scholarship).

**Job opportunities**
TU/e has a very small number of student assistant positions. International students can also apply for these positions. The best way to find out whether student assistant positions are available, is by word of mouth and via Euflex Employment Services.

There are a number of commercial job agencies that help students who do not speak Dutch to find a job.

- **Abroad Experience**: [www.abroad-experience.com/](http://www.abroad-experience.com/)
- **Adams Recruitment**: [www.adamsrecruitment.com/](http://www.adamsrecruitment.com/)
- **Blue Lynx**: [bluelynx.com/](http://bluelynx.com/)
- **English-language jobs**: [www.englishlanguagejobs.com/](http://www.englishlanguagejobs.com/)
- **Kelly service**: [www.kellyservices.nl/](http://www.kellyservices.nl/)
- **Projob**: [www.projob.nl/en](http://www.projob.nl/en)
- **Undutchables**: [www.undutchables.nl/](http://www.undutchables.nl/)

More information about working in the Netherlands can be found here: [www.studyinholland.nl/practical-matters/working-while-studying](http://www.studyinholland.nl/practical-matters/working-while-studying).

**Paid internships**
If you have a residence permit for study purposes and are going to do an internship at a company that is necessary for your study (arranged together with your department) you do not need a work permit. You do, however, need a completed trainee agreement. This agreement needs to be filled out by your department, the company and yourself. All three parties are required to keep a copy of the contract, as proof for possible checks by the Arbeidsinspectie (Labor Inspection).
2.3 Insurance

Health Insurance
In the Netherlands it is compulsory to have health insurance. Make sure that the health insurance you take out covers the Dutch fees. For your residence permit you also need to provide proof that you have adequate health insurance.

There are two options for international students to arrange their insurance:

- The International Office can arrange this for you if you indicate this on your Confirmation Statement. You will be insured for both health and liability through AON.
- If you have health insurance in your home country, you should carefully check the policy to see if it covers your stay in the Netherlands. You should also check how health costs are compensated through your insurance. You can compare your own insurer’s coverage with the insurance from AON.

The Netherlands has signed treaties regarding health insurance with the following countries: all of the EU member states, Norway, Iceland, Liechtenstein, Turkey, Morocco, most of the countries of former Yugoslavia, Tunisia, Cape Verde Islands and Australia. If you are insured under a health insurance scheme of one of these countries, your insurance company can provide you with an international declaration form called the European Health Insurance Card. This card provides health insurance during your stay in the Netherlands.
Make sure you bring this form with you to the Netherlands, and make a number of copies of it. You will need this card to be able to see a doctor in the Netherlands. Please do check what is covered by your European Health Insurance Card, as sometimes only emergency help is insured!

Students from outside the EU are advised to take out health and liability insurance from AON (this is an option when the International Office helps you arrange your insurance). You can take out this insurance before or after you arrive. It costs approx. €40 per month and covers you for both health and liability. Aon: www.aonstudentinsurance.com/index.jsp?language=en

Note that you will need both health and liability insurance in the Netherlands. Make sure you always bring proof of health insurance with you to medical appointments.

Liability insurance
Personal liability insurance is not compulsory, but we strongly recommend it. Liability insurance insures you against costs that result from damage you may have caused to someone else or someone else’s property.

Personal liability insurance is included in the AON insurance. If you are an EU citizen and have a European Health Insurance Card, we recommend you take out a separate liability insurance. The same goes if you are a non-EU national and have your own health insurance that covers your stay in the Netherlands. If you have a bank account at Rabobank, you can also take out liability insurance from Rabobank.

Insurance when working in the Netherlands
All residents and employees in the Netherlands have the legal obligation to be insured through a basisverzekering (basic Dutch health care insurance). You will have to pay a premium to the insurer for this insurance. It is possible to extend the coverage with additional packages such as dental care. Not all costs of health care are covered through the basisverzekering. The basisverzekering is also mandatory for international guests that have a (part-time) job.

Note that you will be fined if you are required to have a basisverzekering but have not arranged this. The Dutch National Health Care Institute checks if employees are correctly insured and issues fines if the insurance is not correct. You will likely receive a letter in Dutch. It will state that you are not covered under a healthcare insurance and that according to Dutch law you have to take out Dutch basic health care insurance immediately.

If you do not respond to this letter within three months, you may be fined at least €350. Information on what to do if you receive this letter can be found here: https://www.studyinholland.nl/about-study-in-holland/faq/faq-letter-from-zorginsituut-nederland/view

3. **TU/e information**

General information concerning your registration can be obtained from the Education & Student Affairs. For more specific information regarding your courses, you can contact your department.

### 3.1 Education & Student Affairs (ESA)

ESA provides information and on all kinds of issues, from admission to coaching, to help with personal matters, to job opportunities. The ESA service desk is the place to go with your questions on student affairs.

**Opening hours:** Mon-Fri 8:30-17:00

**Location:** MF 1.241

**Email:** ESA@tue.nl

**www.tue.nl/educationservices**

**Tel.:** 040-247 47 47

**Registration**

Your registration as a student at TU/e is managed by ESA. For any questions regarding tuition fees, enrollment, deregistration, or student ID-card, you can contact the ESA desk. Your enrollment will be finalized by ESA members during Bachelor Intro or Master Kick off.

**International Office**

The International Office is also part of ESA. For information, advice or support on the following topics, please contact the International Office:

- Admissions procedures
- Visa applications and residence permits
Housing
Insurance
Introduction programs for international students.

**Housing and insurance:**
Mrs. Peggy van de Voort, p.v.d.voort@tue.nl

**Visa and residence permit:**
Ms. Angie Lammen, a.lammen@tue.nl

**Student advisor**
If you want or need to talk to a student advisor (for example when your studies are not going as well as you had hoped), you can contact your department’s study advisor. If you want to talk to a student counselor or student psychologist (in case of illness, special family circumstances, or personal problems for example), you can make an appointment through ESA.

**Library**
The library is located in the new Metaforum (MF) building. There are 950 study seats available; the library is divided into silent zones and places where students can work quietly in groups. All areas are equipped with wireless internet.

Regular opening hours:
**Mon-Fri:** 08:00-23:00
**Sat-Sun:** 10:00-22:00

Opening hours change during the holidays and exam periods.

### 3.2 MyTU/e

MyTU/e is the starting point for your study day. Logging in to this personalized portal gives you instant access to almost all the systems you need for your studies. You can find the portal at https://mytue.tue.nl. Tip: make this page your start page, and install the app from the HYPERLINK “https://itunes.apple.com/us/app/mytu-e/id1196848880?mt=8” iOS App Store or HYPERLINK “https://play.google.com/store/apps/details?id=nl.tue.mytue&hl=en” Google Play.

**Osiris**
Use MyTU/e to log in to Osiris, the student information system. Here you can register for courses and exams, check your grades and keep track of your study progress.

**MyTimetable**
Use MyTU/e to go straight to MyTimetable. Here you can find your lecture and exam timetable, which you can easily synchronize with your personal digital calendar in Outlook or Google Calendar, for example.

**Canvas**
You can also use MyTU/e to access Canvas, the learning management system. Here you find the course material you need and all group discussions.

**PlanApp**
The new PlanApp enables you to see precisely how a combination of courses works out in your schedule and the best way to spread the courses over the year.
You can then use this information to register in Osiris.

**The Education Guide**
https://Educationguide.tue.nl provides all study information you need. You can find information about the curriculum, coaching facilities, practical information about campus life and much more.

### 3.3 Student life

**Introduction Activities**
The TU/e offers all new Bachelor and Master students introduction activities:

**Bachelor Intro**
**Master Kick-off** (for Master students)

These activities are mandatory for all new International students enrolling in a TU/e Bachelor’s or Master’s program.
The first day of the Bachelor Intro and Master Kick-off are especially for International students, the activities during this day include for example: finalizing your registration and opening a bank account.

After this first day of administrative matters you will be introduced to TU/e and student life together with all new Dutch students.

**Cursor**
Cursor magazine covers the latest TU/e news, both online and in print. The magazine features background articles and new editions can be found in the red stands throughout the campus every two weeks. It is written partly in Dutch and partly in English.
www.cursor.tue.nl/en/

**Student Sport Center**
The TU/e Student Sport Center (SSC) offers the largest variety of sports within the Netherlands (compared to other Dutch universities). If you want to use the facilities of the sports center, you have to buy a sports card, which can be obtained from the front desk of SSC.
venus.tue.nl/sci-cgi/index.opl

**De Zwarte Doos**
“De Zwarte Doos” is a building on campus that houses a restaurant, bar and cinema. Monday through Wednesday you can watch art house films at student discounts.

**Studium Generale**
Studium Generale not only organizes official ECTS (study credit) lectures, but also concerts, parties, theater, films and interviews. Although the majority of the scheduled events are in Dutch, an increasing number of events is being held in English.
www.studiumgenerale-eindhoven.nl/en/
3.4 Associations

**Study associations**
Every department has its own study association (SA). Unlike student associations, the study associations focus on education activities, in line with their department.
www.tue.nl/study-associations

**Student associations**
Student associations have traditionally played an important role in Eindhoven student life. Many student associations have their own space at the student center De Bunker, just across from the TU/e or in the city center.
www.tue.nl/student-associations

**Cultural and sports associations**
Cultural associations are an important part of Eindhoven. You can find many of them at TU/e.
www.tue.nl/culture-associations

There are around forty student sport associations at the SSC. You will need to get a membership card of the sports center to join a sports association.
venus.tue.nl/sci-cgi/sci_7010.oql

**International associations**
Next to the above-mentioned associations, there also are associations that are aimed at international students.

- **Cosmos**: www.facebook.com/cosmos.tue
- **Best Eindhoven**: www.besteindhoven.nl
- **IEEE**: www.ieee.tue.nl/
- **Angklung**: www.angklungeindhoven.com/
- **Interactie**: industria.tue.nl/interactie/
- **The Association of Chinese Students and Scholars in Eindhoven**: www.acsse.nl/
- **AIESEC**: www.aiesec.nl/
- **ESTIEM**: www.estiem.org/
4. Leisure

4.1 Going out in Eindhoven

With its several higher education institutions, Eindhoven is oriented towards students. You can find more information about events in and around Eindhoven on the website of the tourist information (VVV): www.vvveindhoven.nl/en/agenda.

Nightlife
Eindhoven has a wide variety of bars. Most of them are located at Stratumseind and the Markt. Some bars have special features or particular music choices. You can find these bars at Wilhelminaplein, for example, or the newly developed Strijp-S area. In Eindhoven, bars are open until 04:00 on Fridays and Saturdays. On other days they close at 02:00.

Restaurants
There are many restaurants in Eindhoven. So, you have many options to enjoy a cheap meal or an expensive one, to try typical Dutch cuisine, or to sample more exotic dishes.

Cinema
Foreign films are usually shown in their original language with Dutch subtitles. There are three large cinemas in the city center. The first two predominantly feature recent Hollywood films. The last one mainly shows art-house and international films. Service Bioscoop Zien, Keizersgracht 19
Pathe Bioscoop, Dommelstraat 27
Plaza Futura, Kastanjelaan 500

**Theater**
Eindhoven has the Park Theater and several smaller theaters. Concerts and cultural events usually take place in the Muziekgebouw (Philips Music Center).

**Museums**
Eindhoven has a number of museums. The most popular and well-known are: Philips Museum, Van Abbemuseum, Eindhoven Museum and DAF Museum. You can check with the VVV (Tourist Information) for more information about these (and more) museums.

### 4.2 Events

Eindhoven has many annual festivals and recurring events. Here is a summary of the most important things happening in Eindhoven (and the Netherlands) throughout the year.

**Carnival** *(40 days before Easter)*
Carnival is a huge and colorful celebration in the southern parts of the Netherlands. This is a three-day event with parades and people dressing up going from bar to bar, singing songs, dancing, and drinking. Carnival is held from Sunday until Tuesday, forty days before Easter, although many celebrations already start on the Friday evening.
**King’s day (27 April)**
Koningsdag or King’s day is celebrated on 27 April throughout the Netherlands. In Eindhoven there are a number of stages with different kinds of music and people dress up in orange outfits.

**Liberation Day (5 May)**
Liberation Day follows the Dutch memorial day on 4 May. On 5 May, the Dutch celebrate the nation’s liberation from the German occupation in 1945. This is celebrated throughout the country with open-air concerts.

**Sinterklaas (5 December)**
Sinterklaas (Saint Nicholas) is the patron saint of children. In the Dutch tradition, he travels from Spain to the Netherlands every year, arriving in the middle of November by means of his steamboat. His birthday is on 6 December, but he brings presents for all the children that have been good on 5 December. Between his arrival in November and his departure in December, he brings sweets and small gifts to children who place their shoe in front of the fire place. The festivities are not only for children, adults also participate by giving (funny or homemade) gifts to each other, often accompanied by a funny poem.

**Events in Eindhoven**
- **Park Hilaria**, early August: [www.parkhilaria.nl/english](http://www.parkhilaria.nl/english)
- **Lichtjesroute**, mid-September to mid-October: [www.lichtjesroute.org/english](http://www.lichtjesroute.org/english)
- **Dutch Design Week**, mid October: [www.ddw.nl/](http://www.ddw.nl/)
- **Glow**, mid November: [www.gloweindhoven.nl](http://www.gloweindhoven.nl).

**4.3 ISIC Card**
You can use the international student identity card (ISIC) to enjoy various discounts and other benefits, both in the Netherlands and abroad. The ISIC card costs €15 and you need a passport-size photo, a proof of enrollment and a student card. [www.isicnederland.nl/](http://www.isicnederland.nl/)

**4.4 Dutch Culture**
There are many books that contain a great deal of information about Dutch customs and culture. The following books are some examples:

**The UnDutchables: An observation of the Netherlands, its culture and its inhabitants.**
ISBN: 978-1888580471

**Discovering the Dutch: On culture and society in the Netherlands.**
By Emmeline Besmusca and Jaap Verheul. Amsterdam University Press, 2010.
ISBN: 9789089641007
How to survive Holland.

Dealing with the Dutch.

These books can be found in many bookshops in Eindhoven, but can also be ordered online before your arrival in Eindhoven.
5. After graduation

When you have finished your studies at TU/e, it is important to complete the following formalities.

5.1 De-register at ESA

Once you have met all requirements for your degree and you are sure you have fulfilled all obligations relating to your study, you can go to the ESA desk to de-register.

5.2 Change your address with the University

Make sure your mailing address is up to date so that TU/e can contact you if necessary.

5.3 Return library books

Make sure you return all your books to the library on time.

5.4 Change you address at city hall

If you are moving to a new address within the Netherlands, you need to inform the city hall in your (new) town within five days of your move. If you are leaving the Netherlands, make sure to inform city hall about this.
5.5 Insurance

If you are leaving the Netherlands, make sure to cancel your student insurance. If you are staying in the Netherlands because you have a job, you need to change your student insurance to a Dutch basic health care insurance. If you have successfully applied for a search year visa, you need to take out the AON insurance for search year student via the website of AON.

5.6 Housing

If you have finished your studies and are moving away from Eindhoven, you should cancel your housing contract. If you have finished your studies and are staying in Eindhoven, please inform your landlord of your situation.

5.7 Finances/bank account

Make sure you check that you have paid all your bills and cancelled all direct debits and standing orders. Inform the bank if you are leaving the Netherlands and close your bank account. When moving to another address in the Netherlands (even if it is within Eindhoven), please inform your bank of your new address.

5.8 Residence permit/search year permit

After your residence permit has expired, you are expected to leave the country as soon as possible or arrange a different residence permit. Note that if you graduate (or quit) before your residence permit expires, the TU/e is obliged to inform the IND that you have graduated and your residence permit will be cancelled (even though the residence permit card may not have expired yet!).

If you want to stay in the Netherlands to find a job after you have finished your studies, you can apply for a search year residence permit, valid for one year, to look for a job. For more information, check the website of IND: https://ind.nl/en/Forms/7523.pdf. Please contact ESA (ESA@tue.nl) with questions regarding the search year permit.

5.9 Finding a job

The best starting point for your job search is the Career Academy. You should get in touch with the Career Academy during your final year at TU/e. You can follow a career workshop or training program (such as writing a CV and cover letter, personal branding, etc), get individual coaching, view vacancies and discover which employer suits you best. Also check the entry for finding temporary jobs during your studies for more information about employment agencies for international graduates.

www.tue.nl/Careeracademy
5.10 Doing a PhD or PDEng at TU/e

**PhD**

After your Master’s degree you can choose to get more deeply involved in research. Over a period of four years you develop the capability to carry out independent research. As a doctoral candidate you are employed by the university and under the supervision of a professor you work on a topic that fascinates you and into which you carry out further research.

If you would like to do a PhD, you have to apply for a PhD position. You can find PhD vacancies on the TU/e website. More information about obtaining your PhD at TU/e can be found here: www.tue.nl/phd-and-postdoc.

**PDEng**

For those Master’s students that are interested in technological design and would like to increase their opportunities in the employment market, there are two-year post-Master’s technological designer’s programs at TU/e. The programs lead to a Professional Doctorate in Engineering degree. During the program you increase your technological knowledge and you also learn how to apply it in practice. Like a doctoral candidate, you will have the status of a TU/e employee.

More information about doing a PDEng can be found on the TU/e website: www.tue.nl/pdeng-trainees. Here you can find links to the various PDEng programs that are on offer.
Welcome international student!

We would like to introduce the TU/e Career Academy. Here you can find tips, tricks and advise regarding your career skills, because "Your career starts now, not upon graduation".

Especially for international students, like you, we will help you to create and enlarge opportunities in the Netherlands.

Go to our website: studyguide.tue.nl/careeracademy, Like us on Facebook, check our LinkedIn group and Instagram account and join our workshops and other career activities!

Supporter of your career and member of MyFuture.tue.nl

Individual career coaching for international students

- Self-Assessment
- Labor market orientation
- Salary and Contract negotiations
- Networking and use of Social Media
- Practice job interviews
- All other job market related questions!

We offer CV, cover letter and LinkedIn profiles checks every Tuesday, Wednesday and Thursday at the Energy Forum in the Metaforum building from 12-15.

More info: careeracademy@tue.nl
Interesting links
Nuffic/Study in Holland: www.studyinholland.nl
IND: ind.nl/en